

1091 Buckingham Street Watertown, CT 06795

> Watertown Housing Authority Commissioner Report December 11, 2024





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Wednesday, December 11, 2024 Regular Meeting – Country Ridge, 6:00 p.m.

Agenda

- 1. Roll Call
- 2. Chairwoman's Report
- 3. Approval of Minutes
 - a. Regular Meeting, Truman Terrace, November 13, 2024
- 4. Approval of bills paid in:
 - a. December 2024
- 5. New Business
- 6. Old Business
- 7. Property Manager's Report
 - a. Available Apartments
 - b. Radiator Cleaning Update
 - c. Work Orders
- 8. Resident Commissioner Report
- 9. Public Participation
- 10. Adjournment

Regular Meeting Wednesday, November 13, 2024 Truman Terrace, 6:00 P.M.

MINUTES

A regular meeting was held by the Housing Authority on Wednesday, November 13, 2024 at Truman Terrace – 6:00 P.M.

Chairwoman Janelle Wilk called the meeting to order at 6:11 p.m.

1. Roll Call

Members Present:	Janelle Wilk – Chairwoman Dan DiVito – Vice Chairman (Joined by Phone) Sharon Pratt – Resident Commissioner Denise Russ – Commissioner Peter Mucciarone - Commissioner
Absent:	
Others Present:	Russ Antonacci, Manager Lori Finke, Property Manager

2. Chairwoman's Report

Chairwoman Janelle Wilk reported: "Happy November, I will be very brief. Once again, everything I have to say is already added to the agenda. I do hope that everyone has a safe and Happy Thanksgiving.

3. Approval of Minutes

a. Regular Meeting, October 9, 2024

A motion was made by Peter Mucciarone, and seconded by Denise Russ to approve the Regular meeting minutes of October 9, 2024.

Discussion: none

Aye: Mucciarone, Russ, Pratt, Wilk Nay: 0 Abstain: 0 Motion Carries

4. Approval of bills paid in November 2024

A motion was made by Denise Russ, and seconded by Sharon Pratt to accept the bills for November 2024.

Discussion: none

Aye: Mucciarone, Russ, Pratt, Wilk Nay: 0 Abstain: 0 Motion Carries

- 5. New Business
 - a. WHA 2025 Meeting Dates
 - i. Motion was made to approve meeting dates for 2025 by Peter Mucciarone, second by Denise Russ.
- 6. Old Business
 - a. Laundry Machines
 - Lori received a quote from a company out of New Britian. Currently PropertyWorx, LLC uses Launderama, LLC at Highgate here in Watertown.
 - ii. Launderama, LLC has a better response time and service than we are currently receiving from CSC.

Commissions received by Launderama, LLC will be a flat rate of \$1,200 per community for a total of 6 Speed Queen washers (top load), 6 dryers (front load) and 3 card machines. All machines will be card operated and not coin.

- a. Washers: Three options for washing time
 - a. \$1.50 for 29 minutes (equivalent to current rate)
 - b. \$1.75 for 31 minutes
 - c. \$2.00 for 39 minutes
- b. Dryer:
 - a. \$1.50 for 60 minutes
- iii. Question was asked about the maintenance on the machines. Russ responded that the company will clean the duct work and maintain machines at no additional cost to WHA.
- iv. Sharon asked about the money on the current cards. Lori suggested to limit the amount of money a resident will add to the CSC cards. This way they will not lose money when the transition happens. A notice will be distributed to keep the residents updated on the change over that will happen in January 2025.
- v. Sharon also asked if the money received is less than in the past, would that money be enough to cover the snacks for the weekly coffee hour at the three sites?
 - Russ response that he will be working on the budget for 2025 and this will be taken into consideration. Not to worry, there will be funds to keep the snacks going for the three sites.
- vi. The transition between the two companies will be scheduled and the plan is to have the old machines moved out one day and the new machines installed the next day.

Motion to approve the changeover to Laundrama, LLC was made by Peter Mucciarone, second by Sharon Pratt.

Discussion: none

Aye: Mucciarone, Russ, Pratt, Wilk Nay: 0 Abstain: 0 Motion Carries

- b. Door Bells
 - i. Lori reported that 40 door bells were ordered and distributed. All three sites had sign-up sheets.
- 7. Property Manager's Report

Lori Finke, Property Manager reported:

- a. Available Apartments
 - i. Country Ridge is full; Buckingham Terrace has 1 open; Truman Terrace has 1 open.
- b. Workorder for 10/2/24 11/11/24. Total of 27 workorders with 9 remaining open.
 - i. 3 of the open work orders are to make repairs that resulted from the 120 units, indoor inspections conducted by Lori and Lance.
 - ii. Lance has been given 3 spreadsheet showing what work is required for each of the 120 units.
 - iii. Sharon asked that the emergency lights in the common hallways be inspected. Lori responded that a work order would be cut to do the inspection and replace any necessary lights/batteries.
 - iv. Sharon asked what was going on with the smoke detectors in each unit. Lori responded that calls have been made to the current alarm company. No dates have been scheduled. It was agreed at the meeting that PropertyWorx would look, into replacing Alarm Masters.
- c. Russ discussed his 2024 Budget Project
 - i. Over the last two years money has been moved around in CD's and Money Markets to earn higher interest rates.
 - ii. Russ reviewed the top line items on the 2024 budget. Projected income revenue for 2024 is approximately \$50,000.00.
 - iii. Russ reported that the WHA is financially stable.
 - iv. At the December meeting Russ will present the detailed budget for the 2025 Budget.
- 8. Resident Commissioner Report
 - a. Sharon reported that she had a meeting with Truman Terrace residents. 26 residents attended the meeting.

- b. Sharon handed out a survey for the residents to anonymously fill out answering the following questions by rating 1 10, one being the worse and 10 being the best:
 - i. Commissioners as a whole
 - ii. Resident Commissioner
 - iii. Maintenance
 - iv. PropertyWorx / Office
 - v. Also to name one thing that they would like to see change for the betterment of the WHA.
- c. There were negative comments made about all categories on the survey.
- d. It was made known at the meeting that the residents who attend the monthly meetings are not the residents with the negative comments.
- e. Some of the negative comments were directed towards the Resident Commission. As a response to the negative comments, members of the Commission spoke at the meeting in full support of the Resident Commissioner. It was reiterated that all Commissioners, which includes the resident Commissioner are volunteers.
- f. Sharon felt that some of the frustrations came from:
 - i. Sharon informed the residents that Eversource will not be doing the matching of the grant going forward. Sharon suggested that the residents who have exhausted the money in their Eversource account to sign up for the Eversource Restart Program asap.
 - ii. Residents were not notified to sign up for the Thanksgiving and Christmas dinners provided by the Knights of Columbus and the town. So, they missed out on this event.
- g. One of the requests from the resident survey was to have better communication with the residents.
 - i. Sharon asked the Commission if it would be possible to send out blast text messages (with the permission of all residents to give their updated phone numbers) to save time when important information needs to be passed out. There are times that something may happen and there is not time to hand out notice's door-todoor. This would be a quick way to ensure that all residents are notified of the message.
 - ii. This would not be put into effect until Sharon has met with all the residents. She will be meeting with Country Ridge in December and Buckingham Terrace in January.
 - iii. Once in place the blast text message will be sent out from the office.
- 9. Public Participation

Jeanne O'Brien	BT B-6 spoke
Bill Demecas	TT C-20 spoke
Martha Nemiccolo	TT C-19 spoke
Gerald Gilbert	TT C-2 spoke
Sam Orsini	TT B-9 spoke

Jeff GrenierTT B-7 spokeKaren WhittenTT C-4 SpokeDiane LautenschlagerTT B-2

10. Executive Session

Motion was made by Janelle Wilk to go into Executive Session and seconded by Dan DiVito. Time in 7.06 PM

- a. Personnel Matters Discussion and possible action concerning RSC Position
 - Chair Janelle Wilk: I move that the board go into Executive Session for the purpose of a discussion concerning the Resident Service Coordinator position. Attending the executive session will be Dan DiVito, Sharon Pratt, Denise Russ, Russ Antonacci, Lori Finke, Pete Mucciarone, and myself Janelle Wilk.

Seconded by Peter Mucciarone.

By voice vote the motion was passed unanimously

Motion was made by Dan DiVito and seconded by Peter Mucciarone to leave Executive Session. Time out 7:38 PM

11. Adjournment

A motion was made by Dan DiVito and seconded by Sharon Pratt to adjourn meeting at 7:39 P.M.

By voice vote the motion was passed unanimously

Janelle Wilk Watertown Housing Authority



WHA PAYABLES

Watertown Housing Authority Accounts Payable December 2024

Туре	Date Num	Name	Memo	Location	Amount
Bill	11/15/2024 BT E5	3J's Painting LLC	BT E5 prep & paint walls, door, trim, closet	Buckingham Terrace	2,470.00
Bill	11/15/2024 TT CR	3J's Painting LLC	TT CR paint	Truman Terrace	659.72
Bill	11/24/2024 123007 112424	Ace Hardware of Watertown	monthly charges	All	143.72
Bill	11/18/2024 1NPC-R49Q-1X7F	R Amazon.com	folding plastic chairs	Truman Terrace	206.97
Bill	11/19/2024 HWW-WQVG-661	17 Amazon.com	TT - LED emergency light	Truman Terrace	75.96
Bill	12/01/2024 519649	Complete LLC	monthly contracted services	All	6,750.00
Bill	12/02/2024 241201496101	Edwards Answering Service Enterprises Inc	monthly service	All	34.73
Bill	10/28/2024 5195 116 0191	Eversource	Service 09/28/24-10/26/24	Country Ridge	18.40
Bill	11/19/2024 5132 516 0166	Eversource	Service 09/26/24-10/26/24	Buckingham Terrace	64.66
Bill	11/25/2024 5102 066 4066	Eversource	Service 10/25/24-11/25/24	Truman Terrace	47.76
Bill	11/25/2024 5113 818 3082	Eversource	Service 10/25/24-11/25/24	Truman Terrace	542.42
Bill	11/25/2024 5125 298 3036	Eversource	Service 10/25/24-11/25/24	Buckingham Terrace	716.68
Bill	11/25/2024 5129 979 3026	Eversource	Service 10/25/24-11/25/24	Country Ridge	42.69
Bill	11/25/2024 5131 089 3094	Eversource	Service 10/25/24-11/25/24	Country Ridge	43.80
Bill	11/25/2024 5135 689 3081	Eversource	Service 10/25/24-11/25/24	Country Ridge	544.27
Bill	11/25/2024 5141 028 3030	Eversource	Service 10/25/24-11/25/24	Truman Terrace	52.80
Bill	11/25/2024 5141 089 3093	Eversource	Service 10/25/24-11/25/24	Country Ridge	56.43
Bill	11/25/2024 5144 889 3081	Eversource	Service 10/25/24-11/25/24	Country Ridge	36.82
Bill	11/25/2024 5147 056 4014	Eversource	Service 10/25/24-11/25/24	Country Ridge	65.11
Bill	11/25/2024 5152 818 3080	Eversource	Service 10/25/24-11/25/24	Truman Terrace	144.72
Bill	11/25/2024 5154 889 3080	Eversource	Service 10/25/24-11/25/24	Country Ridge	35.35
Bill	11/25/2024 5155 789 3047	Eversource	Service 10/25/24-11/25/24	Country Ridge	72.45
Bill	11/25/2024 5160 799 3003	Eversource	Service 10/25/24-11/25/24	Country Ridge	57.03
Bill	11/25/2024 5161 089 3091	Eversource	Service 10/25/24-11/25/24	Country Ridge	38.28
Bill	11/25/2024 5175 889 3077	Eversource	Service 10/25/24-11/25/24	Country Ridge	71.73
Bill	11/25/2024 5181 389 3054	Eversource	Service 10/25/24-11/25/24	Country Ridge	60.70
Bill	11/25/2024 5190 799 3000	Eversource	Service 10/25/24-11/25/24	Country Ridge	54.82
Bill	11/25/2024 5191 018 3029	Eversource	Service 10/25/24-11/25/24	Truman Terrace	137.55
Bill	11/25/2024 5195 116 0191	Eversource	Service 10/25/24-11/25/24	Country Ridge	87.99
Bill	11/25/2024 5741 865 0156	Eversource - Gas	Service 10/25/24-11/25/24	Country Ridge	67.70
Bill	11/25/2024 5760 163 0056	Eversource - Gas	Service 10/25/24-11/25/24	Country Ridge	223.32
Bill	11/25/2024 5784 051 0028	Eversource - Gas	Service 10/25/24-11/25/24	Country Ridge	75.43
Bill	12/03/2024 120324	Good Old Boys Tree Service	CR and TT - tree trimmng	Country Ridge/Truman Terrace	3,500.00
Bill	11/13/2024 23577	J & J Lock LLC	BT E5 service call	Buckingham Terrace	110.00
Bill	11/11/2024 07881-138731-01-	-1 Optimum BT	Service 11/15-12/14/24	Buckingham Terrace	246.37
Bill	11/11/2024 07881-134130-01	-9 Optimum CR	Service 11/15-12/14/24	Country Ridge	285.90
Bill	11/11/2024 07881-138730-01	-3 Optimum TT	Service 11/15-12/14/24	Truman Terrace	256.37
Bill	11/25/2024 112524	Petty Cash	office supplies	All	227.56
Bill	11/04/2024 13071	Pilicy & Ryan, PC	pretermination notice/unit owner hearing	All	329.00
Bill	11/19/2024 8286	PJ Electric, Inc.	TT service call	Truman Terrace	93.75
Bill	11/22/2024 8292	PJ Electric, Inc.	TT service call	Truman Terrace	160.79
Bill	12/02/2024 8306	PJ Electric, Inc.	TT service call	Truman Terrace	3,675.00
Bill	12/01/2024 5266	Propertyworx LLC	Dec 2024 management services	All	6,930.00

Watertown Housing Authority Accounts Payable December 2024

Туре	Date I	Num	Name	Memo	Location	Amount
Bill	10/31/2024	16657	Quisenberry Arcari Malik LLC	TT - post completion warranty	Truman Terrace	500.00
Bill	11/05/2024	25151	Ray Palmer Plumbing & Heating, Inc.	CR 22 service call	Country Ridge	139.13
Bill	11/25/2024	25152	Ray Palmer Plumbing & Heating, Inc.	BT B-5 service call	Buckingham Terrace	1,057.20
Bill	11/25/2024	112524	RSC - petty cash	funding for RSC activities	All	227.03
Bill	12/01/2024 (0603153518BT	USA Hauling & Recycling Inc	BT monthly service	Buckingham Terrace	437.23
Bill	12/01/2024 (0603153519CR	USA Hauling & Recycling Inc	CR monthly service	Country Ridge	437.23
Bill	12/01/2024 (0603153517TT	USA Hauling & Recycling Inc	TT monthly charge	Truman Terrace	502.40
Bill	11/25/2024	1020740 1124	Watertown Fire District	TT Service 10/15-11/15/24	Truman Terrace	317.44
Bill	10/11/2024	4307	Worxshop	BT B5-fan usage due to hot water tank rupture	Buckingham Terrace	210.00

33,342.41



New Business



Old Business



Property Manager Update

Open Apartments as of December 9, 2024

Complex	Unit #	Condition / Necessary Work	Comment
Country Ridge			
Full			
Buckingham Terr.			
1			
	D2	Vacated by tenant transfer	Apartment is being updated
Truman Terrace			
1	C-12		Apartment is being updated
New Tenants since	11/1/2020	0	
Country Ridge			
	31	Irene Lucewicz	12/1/2020
	34	Charles Mordenti (Wife passed 1/21)	1/1/2021
	32	Claire Cipriano	10/1/2021
	26	Mario Mancini	7/1/2022
	34	Louella Plaut	8/15/2022
	40	Arnold Torretta	3/1/2023
	7	Edward & Lynn Marti	3/1/2024
	4	Nancy Brooks	8/1/2024
	14	Andrea Smith	9/1/2024
Buckinghan Terr			
	B-5	Chiarini Orsini	11/15/2020
	B-2	Wendy Cote	1/15/2021
	C-2	Margret Hillman	3/1/2021
	C-6	Valerie Whitford	5/1/2021
	C-5	Steven Pappineau	6/1/2021
	A-6	Thomas St. Onge	8/15/2021
	C-4	Domenic Petro	9/1/2021
	D-2	Mark Rayel	6/1/2022
	A-2	Josephine Brantmeyer	11/1/2022
	A-3	Kevin Kiefer	6/1/2023
	B-7	Phyllis West	9/15/2023
	D4	Tanya Johnson	11/1/2023

	A-6	Mark Docchio	1/1/2024
	A-7	Elsa Williams	1/1/2024
	C-7	Menuhkisqua Benedict	3/1/2024
	B-5	Anthony Faressa	11/15/2024
Truman Terr.			
	C-13	Judith Wrogg	12/1/2020
	C-11	Robin Lynn Teach	4/1/2021
	C-17	Francis Membrino	4/1/2021
	C-1	Gertrude Druan	8/15/2021
	A-8	Lisa Perrucci	9/1/2021
	B-2	Diane Lautenschlager	9/1/2021
	B-5	Roger Anctil	10/15/2021
	B-10	Maureen Murray	11/12/2021
	B-1	Rosemary Ann LoRusso	12/17/2021
	B-4	William Behr	12/17/2021
	B-1	Keivn Pzafer	8/1/2022
	C-19	Edmond Charette	9/1/2022
	C-15	Madeline DiStiso	9/1/2022
	B-12	Janice Gentil	11/1/2022
	A-3	Patricia Nielson	3/1/2023
	B-1	Janine Kiefer	5/1/2023
	A-8	Samuel McCleary	5/15/2023
	B-7	Jeffery Grenier	9/1/2023
	C-6	Nancy Woodward	10/15/2023
	B-5	Anthony Raimo	1/1/2023
	C-7	Tony and Cathy Macelis	6/21/2024
	C-16	Martin Finley	6/10/2024
Transfers			
Buckingham Terr.	A-6 - A1	Marza Noss	12/12/2020
Truman Terr.	C-15 - C-5	Ayriye Osman	8/1/2021
Truman Terr.	B-1 - C-14	Keivn Dzafer	11/1/2022
Buckingham Terr.	A- 6 - B-2	Tom St. Onge	12/15/2022
Truman Terr	B-7 - C-9	Karen Searles	1/4/2023
Truman Terr	C-16- B4	Richard Gaynor	7/1/2023

Country Ridge	CR14 - CR20	Gloria Rossi	5/5/2024
Country Ridge	D-2 - 22	Mark Rayel	11/1/2024
Truman Terr.	C12 - A1	Thomas Wills	11/1/2024

WO #	Created On	Completed On	Work Order Title	Work Order Description	Status
1976	11/12/2024	11/14/2024	TT C-9 Kitchen ceiling light is flickering	Please change bulbs in the kitchen light fixture.	Complete
1978	11/12/2024	11/14/2024	CR 37 Bedroom blind is broken and needs replacing	Bedroom blind is broken and needs replacing.	Complete
1980	11/14/2024	11/15/2024	TT Light bulbs needed in entry at CC and right outside entry to CC	Light bulbs needed in entry at CC and right outside entry to CC	Complete
1982	11/18/2024		BT D2 Update empty apartment	Update empty apartment so that it can be shown.	Open
1981	11/18/2024	11/18/2024	BT E-5 update for new tenant	Update for new tenant.	Complete
1985	11/18/2024	11/19/2024	Truman CC room keys for t-stat box	Please makes 3 spare keys for the t-stat box located in the Truman CC.	Complete
1984	11/18/2024	11/19/2024	TT C-13 2 windows are not closing properly	Please check out the windows located in the kitchen and one in the bathroom. Not closely properly. Mirror for medicine cabinet came out of the track. Please repair.	Complete
1986	11/19/2024	11/21/2024	All Communities Remove speed bumps for the winter.	Remove speed bumps for the winter.	Complete
1979	11/13/2024	11/21/2024	BT D-6 Screen door will not close - wind grabs	Please check the front screen door. It will not close properly and the wind grabs the door.	Complete
1988	11/19/2024	11/22/2024	TT CC collect old chairs and bring to Transfer Station	Collect old chairs and bring to Transfer Station.	Complete
1994	11/21/2024	11/22/2024	CR 30 Light in the kitchen needs bulbs	Light over the kitchen sink needs bulbs.	Complete
1989	11/19/2024	11/22/2024	TT C-18 Check trap door over refrigerator	Please check the trap door over the refrigerator. Everything is dry but it is discolored as if there was a water leak.	Complete
1990	11/19/2024	11/22/2024	BT E-7 New bathroom faucet and outlet	Please replace the bathroom faucet and outlet.	Complete
1993	11/21/2024	11/22/2024	CR 37 P/U Stove from Home Depot and deliver	P/U Stove from Home Depot and deliver	Complete
1999	11/22/2024		CR 1 Toilet needs a new handle and runs at times	Please replace the toilet handle, falling off. Also, the toilet runs at times.	Open
2000	11/22/2024		CR CC repair the hinges on the mens restroom	repair the hinges on the mens restroom	Open
1996	11/21/2024	11/25/2024	CR 28 Kitchen sink is clogged	Please unclog the sink.	Complete
1992	11/20/2024	11/25/2024	CR 9 Replace two wall outlets	Replace two wall outlets. Hallway and kitchen I believe.	Complete
2003	11/25/2024		CR 1 Bathtub draining slowly	Please see if you can unclog the bathtub drain.	Open
1998	11/22/2024	11/26/2024	BT E-2 Bad odor in back closet	There is a bad odor in the back closet. Resident isn't sure if there is a dead animal somewhere. Please check this out.	Complete
2001	11/25/2024	11/26/2024	TT A2 Bedroom radiator cover keeps falling off	Please see if you can snap the cover back on the radiator located in the bedroom.	Complete
1983	11/18/2024	11/26/2024	TT Common hallways and CC building	Test emergency lights at TT in all common areas. Make a list of lights that need new batteries. Once batteries are purchased, swap them out.	Complete
1997	11/22/2024	11/26/2024	CR 13 Water leak into the bathroom through exhaust	Water entered the bathroom leaving a large puddle of water. It is entering through the ceiling exhaust fan. Please check the roof for an repairs that are needed.	Complete

WO #	Created On	Completed On	Work Order Title	Work Order Description	Status
2002	11/25/2024	11/27/2024		Please clean up and check for moisture in the apartment for	Complete
2002	11/25/2024	11/27/2024	BT B5 Cleanup from Hot Water Tank leak	any possible damage from the water.	Complete
1995	11/21/2024	11/27/2024	CR 24 kitchen blind is broken	Please replace the kitchen blind.	Complete
2004	11/26/2024	11/27/2024	BT C2 Shower head is spraying all over	Please replace or repair the shower head. Not usable the way it is.	Complete
2007	11/26/2024	12/02/2024	CR 22 Outside light at main door needs a bulb	Please replace the outside bulb at the entrance to the apartment.	Complete
2005	11/26/2024	12/02/2024	BT A-5 Light bulbs over the bathroom sink are out.	Please replace the light bulbs over the bathroom sink.	Complete
2014	12/03/2024		BT A-8 Replace bulb in kitchen light	Replace bulb in kitchen light.	Open
2016	12/04/2024		CR 18 Front screen door needs to be replaced.	Screen door is twisted leaving air gaps. Please replace.	Open
2009	12/02/2024	12/04/2024	TT B8 Broken refrigerator shelf	Please see if you have a replacement for a door shelf.	Complete
2008	12/02/2024	12/04/2024	TT B6 Bathroom outlet needs to be replaced	Bathroom outlet needs to be replaced.	Complete
				(2) radiator covers fell off, bulb needed in bathroom ceiling	
2010	12/02/2024	12/04/2024	TT B-7 (2) radiator covers fell off, bulb needed in bathroom	fixture and there is a piece of wall molding needs to be glued.	Complete
2012	12/02/2024	12/04/2024	CR 22 Dead bolt - problem will frame of door	Where the deadbolt meets the cut out in the door frame it gets hung up.	Complete
2011	12/02/2024	12/04/2024	BT E-7 - Open wall in the closet to see what is causing an odor.	Open wall in the closet to see what is causing an odor. Once open we can figure out what will need to be done.	Complete
2021	12/04/2024		CR 18 Bathroom GFI needs to be replaced	Bathroom GFI needs to be replaced	Open
1991	11/20/2024	12/06/2024	BT E-2 Bring new refrigerator into E2	Bring new refrigerator into E2. Replace existing.	Complete
2015	12/03/2024	12/06/2024	BT D-2 to E2 Move refrigerator - remove old	Move refrigerator - remove old.	Complete
2013	12/03/2024	12/06/2024	BT E-3 Kitchen sink is clogged	Kitchen sink is clogged.	Complete
2018	12/04/2024	12/06/2024	CR 13 Pickup new stove and take old out of unit.	Pickup new stove and take old out of unit.	Complete
2023	12/09/2024		TT A-1 Radiator cover keeps falling off	Please put a screw in the radiator cover that fell off.	Open
2024	12/09/2024		TT C8 Please clean the sut off of the ceiling from the radiator	Please clean the sut off of the ceiling. When the radiators were cleaned dust must have blown out.	Open
2017	12/04/2024	12/09/2024	TT B-1 Back door to apartment is hard to lock.	Back door to apartment is hard to lock.	Complete
2006	11/26/2024	12/09/2024	CR 36 Kitchen sink sprayer needs replacing.	Please replace the kitchen sprayer.	Complete
2020	12/04/2024	12/09/2024	CR 1 Bathroom GFI needs to replaced	Bathroom GFI needs to replaced	Complete
2022	12/06/2024	12/10/2024	TT C-9 Main door isn't closing properly.	Main door isn't closing properly	Complete
2019	12/04/2024	12/10/2024	BT E2 Light bulb outside back door and stove need replacing.	Light bulb outside back door and stove need replacing.	Complete